



## **Auto Cleaners Truck & Carwash Fleet Account Program**

Auto Cleaners Carwash has a program designed to manage Fleet Accounts. Our customers benefit from a single payment each period using the customer's credit card held on file or postpaid payment made at the end of every month. To qualify for this program, customers need to spend a minimum of \$250 per week in total combined services.

The Fleet Account Application requires the customer to provide:

- Business Data
- Personal Guarantee of payment
- Credit Card Data
- Signature to authorize the use of the credit card

Processing Highlights

- **Auto Cleaners** will issue customer specific cards, each with a unique ID number.
- Possession of a card is required to charge a service to customer's account.
- **Auto Cleaners** will bill the customer's credit card a single transaction for the sum of the customer's monthly activity or send a secured payment link to customer to facilitate this payment.
- The customer will receive a statement of activity each period.

Customer Benefits:

- Ease of use for the customer
- Fast processing of vehicles and no paperwork
- Convenient billing each period (each period is 4 weeks)
- Cashless & seamless transactions and processing

**After approval, Fleet Cards will be delivered to the Applicant.**

Overview crucial points:

- Fleet Accounts Cards are for Carwash services and vending purchases in Auto Cleaners Carwash location ONLY.
- Applicant is liable for any purchase made using the Fleet Card and is responsible for the security of the Cards.
- To change account data, get additional cards, disable a card or any other question, contact customer service

**Auto Cleaners Customer Service: 587-272-0075**

Email: [autocleanerscarwash@gmail.com](mailto:autocleanerscarwash@gmail.com)

(Please be cautious when sending sensitive material over email)



## FLEET ACCOUNT APPLICATION

Date	<input type="text"/>		
Business Name	<input type="text"/>		
Address 1	<input type="text"/>		
Address 2	<input type="text"/>		
City	<input type="text"/>	Postal Code	<input type="text"/>
Province	<input type="text"/>		
Officer / Partner Name	<input type="text"/>		
Title	<input type="text"/>		
Email	<input type="text"/>		
Office Telephone	<input type="text"/>	Estimated Cars /Week	<input type="text"/>
Mobile	<input type="text"/>	Number of Cards Needed	<input type="text"/>

### PERSONAL GUARANTEE

IN CONSIDERATION OF AUTOCLEANERS CARWASH OPENING THE FLEET ACCOUNT PURSUANT TO THIS APPLICATION THE UNDERSIGNED GUARANTOR HEREBY AGREES TO UNCONDITIONALLY AND PERSONALLY GUARANTEE PAYMENT OF ALL AMOUNTS DUE UNDER THE AUTOCLEANERS CARWASH FLEET ACCOUNT OPENED PURSUANT TO THIS APPLICATION AND AGREEMENT. THE UNDERSIGNED GUARANTOR FURTHER AGREES TO PAY THE TOTAL BALANCE DUE ON THE ACCOUNT OPENED PURSUANT TO THIS APPLICATION AND AGREEMENT UPON DEMAND, WITHOUT REQUIRING AUTOCLEANERS CARWASH TO PROCEED FIRST TO ENFORCE PAYMENT AGAINST THE APPLICANT LIABLE ON THIS ACCOUNT. IN THE EVENT OF DEFAULT BY THE APPLICANT, GUARANTOR HEREBY WAIVES NOTICE OF DEFAULT, AND AGREES THAT THIS GUARANTEE SHALL BE APPLICABLE UNTIL THE ACCOUNT HAS BEEN TERMINATED AND ALL AMOUNTS DUE HEREUNDER HAVE BEEN PAID IN FULL. THE UNDERSIGNED GUARANTOR AGREES THAT IN THE EVENT THE ACCOUNT IS NOT PAID AS AGREED, AUTOCLEANERS CARWASH MAY REPORT THE UNDERSIGNED'S LIABILITY TO THE CREDIT BUREAUS AND OTHERS WHO MAY LAWFULLY RECEIVE SUCH INFORMATION.

ANY PERSON SIGNING ON BEHALF OF A BUSINESS ATTESTS THAT THE APPLICANT IS A VALID BUSINESS ENTITY AND THAT SAID PERSON IS AUTHORIZED TO MAKE THIS APPLICATION ON THE APPLICANT'S BEHALF.

FURTHER, APPLICANT UNDERSTANDS AND AGREES THAT APPLICANT IS SOLELY RESPONSIBLE FOR THE SECURITY AND SAFEKEEPING OF THE FLEET CARDS

BY:..... SIGNATURE:.....

*(Fill form and return to our office or email)*



## FLEET ACCOUNT APPLICATION

### Credit card data

Card Type - Cycle box	Visa	MasterCard	Others		
Name on Card					
Card Number		-		-	
	Month		Year		
Expires					
CVC					
Mailing Address For Card					

APPLICANT HEREBY APPLIES FOR AUTOCLEANERS CARWASH FLEET ACCOUNT AND AGREES THAT APPLICANT HAS READ, UNDERSTANDS AND WILL BE BOUND BY THE TERMS OF THIS APPLICATION AND AGREEMENT AS SET FORTH HEREIN. APPLICANT HAS INDICATED THE ABOVE CREDIT CARD WILL BE KEPT AT THE AUTOCLEANERS CARWASH LOCATION/OFFICE FOR USE AT OUR LOCATION ABOVE. APPLICANT AGREES TO MAINTAIN THIS ACCOUNT AS CURRENT AND CHARGEABLE AT ALL TIMES UNTIL THE ACCOUNT IS TERMINATED. AUTOCLEANERS CARWASH RESERVES THE RIGHT TO TERMINATE THE ACCOUNT FOR ANY REASON. APPLICANT HEREBY AUTHORIZES THE AUTOCLEANERS CARWASH ABOVE TO AUTOMATICALLY CHARGE THE CREDIT CARD FOR ALL CHARGES TO APPLICANT'S FLEET ACCOUNT. ANY PERSON SIGNING ON BEHALF OF A BUSINESS ATTESTS THAT THE APPLICANT IS A VALID BUSINESS ENTITY AND THAT SAID PERSON IS AUTHORIZED TO MAKE THIS APPLICATION ON THE APPLICANT'S BEHALF. NOTWITHSTANDING ANYTHING TO THE CONTRARY, APPLICANT UNDERSTANDS AND AGREES THAT APPLICANT IS RESPONSIBLE FOR PAYING FOR ALL SERVICES PROVIDED BY AUTOCLEANERS CARWASH PURSUANT TO THIS FLEET ACCOUNT APPLICATION AND AGREEMENT. FURTHER, APPLICANT UNDERSTANDS AND AGREES THAT APPLICANT IS SOLELY RESPONSIBLE OF THE SECURITY AND SAFEKEEPING OF THE FLEET CARDS.

\_\_\_\_\_ Initials

Drivers License #: \_\_\_\_\_ Print Name: \_\_\_\_\_

Expires: \_\_\_\_\_ Province: \_\_\_\_\_ Signed: \_\_\_\_\_

#### Office Use Only

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Auto Cleaners Account Number  Number of Employee Cards Issued

Approved: \_\_\_\_\_ Date: \_\_\_\_\_

*(Fill form and return to our office or email)*



## **Auto Cleaners Carwash Fleet Account Program Frequently Asked Questions**

### **What steps do I take to open a Fleet Account with Auto Cleaners Carwash?**

- Fill out the entire Application provided.
- Sign Application and Guarantee.
- Return filled application to our office or email to the address below:  
**Auto Cleaners Carwash**  
**6670 71 Street**  
**Red Deer, Alberta**  
**Email: autocleanerscarwash@gmail.com**
- Upon and after approval, Account Cards will be delivered to the Applicant.

### **How long will the processing take?**

Processing takes anywhere from 1-2 weeks. When your application is approved, the account will be opened and the customer should have the fleet cards in their possession by the second week at the latest.

### **What if the application was not approved or additional information required?**

You will be notified by Auto Cleaners either via mail or a phone call. You can be notified for a few reasons, for example, we may request additional information in order to process the application or we may need a confirmation on a credit card number or the name that appears on the card. There are several reasons that can contribute to an application not being approved. It can be as simple as not receiving enough information or entering in a wrong number in the credit card number. We will notify you if your application was not approved and the reasons associated. Please contact us at **autocleanerscarwash@gmail.com** for additional information.

### **What methods of payment are accepted for a Fleet Account?**

MasterCard, Visa and/or payment through a secured link sent to you by Auto Cleaners Carwash. No cash check or money order will be accepted as payment.

### **How do I activate the cards after receiving them?**

The fleet cards are active immediately upon receipt. You do not need to activate them.

### **What's the minimum amount of business required to establish a fleet account?**

A \$250 minimum of services per week is required to keep the account active. Your Account will be reviewed periodically. Auto Cleaners Carwash reserves the right to terminate the account for lack of activity and/or negligence.

### **Will my account automatically be cancelled if I do not meet the \$250 per week requirement?**

No, your account will be reviewed periodically. After the review, the status can be determined at that time if necessary. Auto Cleaners Carwash reserves the right to terminate the account for lack of activity and/or negligence.

### **What if my account is cancelled?**

Please contact us immediately at **autocleanerscarwash@gmail.com**. There could be several reasons for this.

### **How will my company be billed?**

You will automatically be charged on a monthly basis for total charges accrued during this period.

### **What billing documents will be provided?**

You will receive from Auto Cleaners Carwash a Summary and detail listing of bi-weekly transactions along with a copy of the credit card transaction.

### **How can I determine which Fleet Card was used for a specific transaction?**

A detailed print out can be sent that indicates all services purchased by card holder separately.



**What if I need to add additional Fleet Cards to my existing account?**

You may add as many fleet cards as you would like at no extra charge. A proper request form will need to be completed, signed and approved through our office before the card/s will be delivered. There is no limit on the amount of cards we issue to your company. Contact us at **autocleanerscarwash@gmail.com**

**What if I need to delete and/or cancel an existing Fleet Card from my account?**

You may delete and/or cancel an existing fleet card at any time. A proper request form will need to be completed, signed and approved through our corporate office before the card/s will be delivered. Contact us at **autocleanerscarwash@gmail.com** immediately.

**What if my card is lost or stolen?**

Notify us immediately at **autocleanerscarwash@gmail.com** providing all information including card number, the day you lost your card, etc.

**Is there a fee for having a card re-issued?**

AutoCleaners Carwash reserves the right to charge a card re-issue fee. The card re-issue fee will not exceed \$5. If you request express shipping, you may be charged the fees associated.

**What if I suspect fraudulent activity on my account?**

You must report any suspected fraudulent activity promptly. Contact us at **autocleanerscarwash@gmail.com** immediately.

**Who can I contact regarding my account?**

If for any reason you need to contact AutoCleaners Carwash personnel, contact us at **autocleanerscarwash@gmail.com** immediately. We will be happy to answer any and all questions.